



**2019 Continuous Improvement Conference**  
**April 14–17 • Dallas, Texas**  
*Striving for Peak Performance*

<b>Sunday, April 14</b>			
1:00 – 5:00 pm Preconference Workshops	<i>Lean 101</i> John Compton, Compton & Associates	<i>Leader Standard Work and Theory of Constraints</i> TMAC	<i>Developing and Coaching a Team of Frontline Problem Solvers</i> Jamie Parker, Process Plus Results Leadership Coaching
6:00–7:00 pm	Welcome Reception		

<b>Monday, April 15</b>				
7:30 am–5:00 pm	Conference Registration			
7:30–8:30 am	Continental Breakfast			
8:30–8:45 am	<i>Welcoming Remarks</i> Jim Workman, PIA			
8:45–10:15 am Keynote Presentation	<i>The Improvement Kata</i> Sammy Obara, Honsha Associates			
10:15–10:45 am	Refreshment Break			
Session Focus	Leadership/ Culture	Advanced Process/Tools	Fundamental Process/Tools	Developing People
10:45 am–12:00 noon Breakout Sessions	<i>Leading Change— Managing Teams to Build a Lean Organization</i> Josh Ramsbottom, Business Development Bank of Canada (BDC)	<i>Sustaining a Culture of 5S</i> Paola Bozzer, TC Transcontinental Printing	<i>A3 Thinking</i> Shannon Carver, Lean Leaders Plus	<i>Bringing People into a Sustained CI Experience – Tools and Inspiration</i> Taryn Davis, Hope Foods and panelists
12:00 noon–1:15 pm	Group Luncheon			

1:15–2:30 pm Breakout Sessions	<i>Culture Eats Strategy</i> Pete Lovelace, Booster Spirt Wear	<i>Simple Process Improvement Measurement Tools</i> Darrell Ward, Pollard Banknote	<i>Rethinking Your Makeready Efficiency</i> Malcolm Keif, California Polytechnic State University	<i>Developing Better Coaching Habits</i> Cheryl Jekiel, Lean Leadership Center
2:30–2:45 pm	Refreshment Break			
2:45–4:00 pm Breakout Sessions	<i>Unleash Your Workforce with Robust Systems to Improve Quality and Innovate</i> Stephen Haedrich, New York Label & Box Works	<i>Blame the Person or the Process? You Make the Call</i> John Compton, Compton & Associates	<i>Standard Work: The Foundation of Continuous Improvement</i> Laurie VandenLangenberg J.J. Keller & Associates, Inc.	<i>Enraged to Engaged: Fixing Frustration with Team Performance</i> Ross Patterson, XM Performance
4:00–4:15 pm	Refreshment Break			
4:15–5:15 pm Networking	Roundtable Discussion Sessions Video Session (Missy Gieselmann, Wikoff Color)			
6:00 pm	Dine Around at Area Restaurants			

<b>Tuesday, April 16</b>				
7:30 am–12:00 Noon	Conference Registration			
7:30–8:30 am	Continental Breakfast			
8:30–10:00 am Keynote Presentation	<i>How to Lead with Respect</i> Mike Orzen, Mike Orzen & Associates, Inc.			
10:00–10:15 am	Refreshment Break			
Session Focus	Leadership/ Culture	Advanced Process/Tools	Fundamental Process/Tools	Developing People
10:15–11:30 am Breakout Sessions	<i>Changing Your Leadership Approach to Create CI Momentum</i> Rick Egelin, Fireblast Global	<i>Leading a Successful Waste Walk</i> Brian Van de Water, SPL Consulting, LLC	<i>Capturing and Managing Improvement Opportunities</i> Nick Shonsky and Scott Reighard, The Standard Group	
11:30 am–12:30 pm Networking	Roundtable Discussion Sessions Video Session (Missy Gieselmann, Wikoff Color)			
12:30 am–1:45 pm	Luncheon (on own)			
1:45–2:40 pm	<i>CI Problem-Solving Scenarios</i>			
2:40–3:10 pm	Refreshment Break			

3:10–4:25 pm Breakout Sessions	<i>Practicing the Behaviors of a Servant Leader</i> Art Barter, Datron World Communications	<i>Kata in the Classroom</i> Ron Pereira, Gemba Academy <i>[Note: session ends at 4:40 pm]</i>	<i>The Seven Quality Basics</i> Andrew Quibell, Vistaprint	
6:00–8:00 pm	Reception at Dallas World Aquarium (1801 N. Griffin St., Dallas 75202)			

<b>Wednesday, April 17</b>				
7:30–8:30 am	Continental Breakfast			
8:30–9:15 am Keynote Presentation	<i>Our Quest for Operational Excellence</i> Dan Vermeesch, Micron Manufacturing			
9:15–9:30 am	Refreshment Break			
9:30–10:15 am Keynote Presentation	<i>How a Suggestion System Changed Our Company</i> Doug Rawson and Jeff Ku, Superior Lithographics			
10:15–11:00 am Keynote Presentation	<i>Connecting with People through Purpose and Character</i> Tony Bridwell, Ryan LLC			
12:00 noon–1:30 pm Plant Tours	Texas Nameplate	Medtronic	ABCO, Inc.	