



2020 Continuous Improvement Conference
April 5–8 • Columbus, Ohio
Developing Your Playbook for Success

Sunday, April 5			
1:00 – 5:00 pm Preconference Workshops	<i>Lean 101</i> John Compton, Compton & Associates	<i>Value Stream Mapping</i> Mike Maxon, Mimeo.com	<i>Leadership Skills for Engaging Employees in CI</i> Jamie Parker, Process Plus Results Leadership Coaching
6:00–7:00 pm	Welcome Reception		

Monday, April 6				
7:30–8:30 am	Continental Breakfast (with protein)			
8:30–8:45 am	<i>Welcoming Remarks</i> Jim Workman, PIA			
8:45–10:15 am Keynote Presentation	<i>How to Create a System of People Willing and Able to Solve Problems</i> Mike Hoseus, Center for Quality People & Organizations			
10:15–10:45 am	Refreshment Break			
Session Focus	Leadership/ Culture	Advanced Processes/Tools	Fundamental Processes/Tools	Developing People
10:45 am–12:00 noon Breakout Sessions	<i>The Strength of a Three Braided Cord - Employees, Lean Processes, and Customers</i> Robert Mele, OpEx Accelerated	<i>The Fastest Speedboat</i> Tracy Owens, 3 Point Consulting	<i>How to Get Started on Your CI Journey</i> Tim Riecke, Ardent Mills	<i>Best Habits of Best Workplaces</i> Adriane Harrison, Printing Industries of America
12:00 noon–1:15 pm	Group Luncheon			
1:15–2:30 pm Breakout Sessions	<i>Unlock the Power of Belonging to Deliver Exceptional Outcomes</i> Devin Halliday, Rudiment Solutions	<i>Lean Policy Deployment</i> Bruce Hamilton, GBMP	<i>Implementing 5S</i> Chris Winder, Supplier Six Sigma	<i>Coaching Millennials</i> John Schaffner, Ohio State University
2:30–2:45 pm	Refreshment Break			

2:45–4:00 pm Breakout Sessions	<i>Gaining Traction with EOS and CI</i> Mike Dye, Alliance Franchise Brands	<i>Powerful Tools for Expanding Your Lean Implementation</i> Les Pickering, Quadrant Five Consulting	<i>The Human Side of Lean: Why the Soft Skills Matter</i> Jeff Spain, Manufacturing Extension Partnership, Columbus State	<i>Atomic Habits</i> Missy Gieselmann, Wikoff Color
4:00–4:15 pm	Refreshment Break			
4:15–5:15 pm Networking	Roundtable Discussion Sessions Video Session			
6:00 pm	Dine Around at Area Restaurants			

Tuesday, April 7				
7:30–8:30 am	Continental Breakfast			
8:30–10:00 am Keynote Presentation	<i>Choose to Be Outstanding</i> Karen Martin, TKMG			
10:00–10:15 am	Refreshment Break			
Session Focus	Leadership/ Culture	Advanced Processes/Tools	Fundamental Processes/Tools	Developing People
10:15–11:30 am Breakout Sessions	<i>Steroids, SWAT Teams, and The American Dream</i> Josh Springer, GrinOn Industries	<i>Advanced Problem Solving</i> Karen Martin, TKMG	<i>The 12 Most Spoken Words in a CI-Oriented Company</i> John Compton, Compton & Asso.	<i>Coaching a CI Champion to Success</i> Krista Morrissey, CHOICES Coaching & Consulting
11:30 am–12:30 pm Networking	Roundtable Discussion Sessions Video Session			
12:30 am–1:45 pm	Luncheon (on own)			
1:45–2:40 pm	<i>CI Trivia Contest</i>			
2:40–3:10 pm	Refreshment Break			
3:10–4:25 pm Breakout Sessions	<i>Print Executives Talk CI</i> Jim Tomblinson, Modern Litho; Tom Staib, DWS Printing Associates; Dean DeMarco, IDL	<i>Industry 4.0 = Lean 2.0 + AI 2.0</i> Ken Macro, CalPoly	<i>Three Metrics You Need to Improve Customer Satisfaction and Operational Effectiveness</i> Steve Anzalone, Anzalone Advisors	Intentionally left blank
6:00–8:00 pm	Reception at Center of Science and Industry (333 W. Broad St., Columbus)			

Wednesday, April 8		
7:30–8:30 am	Continental Breakfast	
8:30–9:15 am Keynote Presentation	<i>Our Quest for Operational Excellence</i> Travis Russell, US Synthetic	
9:15–9:30 am	Refreshment Break	
9:30–10:15 am Keynote Presentation	<i>Our Transformation: From 5S to Gemba Walks</i> Dave Macfarlane, IC Group	
10:15–11:00 am Keynote Presentation	<i>The Idea Farm</i> David Veech, D. Veech & Company	
12:00 noon–1:30 pm (Buses depart at 11:30 am)	Hopkins Printing	Honda Auto Plant