



**2021 Continuous Improvement Conference
August 22–24 • Columbus, Ohio**

Sunday, August 22			
1:00–5:00 pm Preconference Workshops	<i>Lean 101</i> John Compton, Compton & Associates	<i>Value Stream Mapping</i> Mike Maxon, Duggan Associates	<i>Leadership Skills for Engaging Employees in CI</i> Jamie Parker, Process Plus <i>Results Leadership Coaching</i>
6:00–7:00 pm	Reception		
Monday, August 23			
7:30–8:30 am	Continental Breakfast (with protein)		
8:30–8:45 am	<i>Welcoming Remarks</i> Jim Workman, PRINTING United Alliance		
8:45–10:15 am Keynote Presentation	<i>How to Create a System of People Willing and Able to Solve Problems</i> Mike Hoseus, Center for Quality People & Organizations		
10:15–10:45 am	Refreshment Break		
Session Focus	Leadership/ Culture	Advanced Processes/Tools	Fundamental Processes/Tools
10:45 am–12:00 noon Breakout Sessions	<i>Our Quest for Operational Excellence</i> , Travis Russell, US Synthetic	<i>The Fastest Speedboat</i> Tracy Owens, 3 Point Consulting	<i>How to Get Started on Your CI Journey</i> Tim Riecke, Ardent Mills
12:00 noon–1:15 pm	Group Luncheon		
1:15–2:30 pm Breakout Sessions	<i>A Lean Thinkers Guide to Organizing Processes, Developing People, and Improving Every Day</i> Ryan Tierney, Seating Matters (video with live Q&A)	<i>Lean Policy Deployment</i> Bruce Hamilton, GBMP	<i>5S & the 8 Wastes: Five Steps to Improve Company Performance</i> Terry Rayner, GPS Graphics
2:30–2:45 pm	Refreshment Break		
2:45–4:00 pm Breakout Sessions	<i>Gaining Traction with EOS and CI</i> Mike Dye, Alliance Franchise Brands	<i>Powerful Tools for Expanding Your Lean Implementation</i> Les Pickering, Quadrant Five Consulting	<i>Set-Up Reduction</i> Brian Van de Water, SPL Consulting and Kevin Weeks, Label Logic
4:00–4:15 pm	Refreshment Break		
4:15–5:15 pm	Choice of 1) CI video, 2) CI group activity, or 3) CI small group discussion		
6:00–8:00 pm	Reception		

Tuesday, August 24			
7:30–8:30 am	Continental Breakfast		
8:30–10:00 am Keynote Presentation	<i>Choose to Be Outstanding</i> Karen Martin, TKMG		
10:00–10:15 am	Refreshment Break		
Session Focus	Leadership/ Culture	Advanced Processes/Tools	Fundamental Processes/Tools
10:15–11:30 am Breakout Sessions	<i>The Human Side of Lean: Why the Soft Skills Matter</i> Jeff Spain, Manufacturing Extension Partnership, Columbus State	<i>Advanced Problem Solving</i> Karen Martin, TKMG	<i>The 12 Most Spoken Words in a CI-Oriented Company</i> John Compton, Compton & Asso.
11:30 am–12:30 pm	Choice of 1) CI video, 2) CI group activity, or 3) CI small group discussion		
12:30 am–1:45 pm	Luncheon (on own)		
1:45–3:00 pm Breakout Sessions	<i>CI in the Time of COVID and Beyond</i> Jim Tomblinson, Modern Litho; Randy Lewis, Priority Envelope; Dean DeMarco, IDL	<i>CI Habit Formation</i> Missy Geiselmann, Wikoff Color	<i>Three Metrics You Need to Improve Customer Satisfaction and Operational Effectiveness</i> Steve Anzalone, Anzalone Advisors
3:00–3:30 pm	Refreshment Break		
3:30–4:15 pm Closing Keynote Presentation	<i>The Idea Farm</i> David Veech, Leadersights Inc.		